



**Cook County Clerk Real Estate & Tax Services
TAXPAYER UPDATE as of 6-7-2021**

NOTE: The RE&TS Office is open 9am-5pm Monday, Tuesday, Thursday and Friday.

The office is CLOSED to the public on WEDNESDAYS.

Effective May 5, 2020, the Clerk's Office began accepting tax redemption payments and request for Estimates of the Cost of Redemption and other Delinquent Bills during the Pandemic.

The Clerk's Office is currently open and continue to accept tax redemption payments and request for **Estimates of the Cost of Redemption** and **other Delinquent Bills** by both regular and courier mail, as well as in person at 118 N. Clark St., Rm. 434. For all request via mail, please use the following address:

**Cook County Clerk's Office, RE & TS - Accounting Dpt,
118 N. Clark, Rm. 434, Chicago, IL 60602**

Request for Estimates of the Cost of Redemption or other Delinquent Tax Bills

To request a bill, please visit <https://www.cookcountyclerk.com/service/estimate-redemption> and complete the request order form. The proper statutory fee to order the Estimate(s) or Bill(s) must accompany the form, otherwise it will not be fulfilled. Unlike the redemption payment, the payment of the statutory fees for ordering the Estimates or Bills may be made by check or money order made **payable to COOK COUNTY CLERK**. The fees are delineated on the order forms. Your completed order will be returned by regular mail to the address provided on the order form. A self-addressed stamped envelope may be provided.

Redemption Payment Submissions

Redemption payments require the full payment, no partial payments will be accepted. All payments must be with certified funds as required by the Property Tax Code, 35 ILCS 200/21-355. Please note that tax buyers can add additional fees, costs and subsequent tax payments to the redemption bill. These fees and costs may increase your final redemption amount if they are added prior to full payment being made. In that instance, you will have to pay the difference in order to properly redeem your tax sale. The Clerk's Office will notify you, if that has occurred, so please be sure to include your email address and phone number on your redemption documents, if mailed. All receipts will be returned by regular mail. A self-addressed stamped envelope may be provided.

The Clerk's Office highly recommends that any submissions from Taxpayers to the Clerk's Office are done as soon as practicable to ensure the timely processing of Redemptions and Bill requests.

Questions about any of the above should be emailed to DelinquentTax.Accounting@cookcountyil.gov.

Please continue to check the Clerk's website at <https://www.cookcountyclerk.com/agency/property-taxes> for any operational changes resulting from a change in the current COVID-19 public health emergency orders.