

Cook County Clerk Real Estate & Tax Services TAXPAYER UPDATE as of 8-14-2020

Since May 5, 2020, the Clerk is Accepting Redemption Payments and Requests for Estimates of the Cost of Redemption and other Delinquent Bills

Effective May 5, 2020, the Clerk's Office will accept tax redemption payments and request for Estimates of the Cost of Redemption and other Delinquent Bills by both regular and courier mail, and now through our drop box located inside of Rm. 434. The Clerk's Office address should appear as follows:

Cook County Clerk's Office, RE & TS - Accounting Dept, 118 N. Clark, Rm. 434, Chicago, IL 60602 (If sent by courier, do not request signature, as it will not be returned.)

Request for Estimates of the Cost of Redemption or other Delinquent Tax Bills

To request a bill, please visit https://www.cookcountyclerk.com/service/estimate-redemption for an order form. The proper statutory fee to order the Estimate(s) or Bill(s) must accompany the form, otherwise it will not be accepted. Unlike the redemption payment, the payment of the statutory fees for ordering the Estimates or Bills may be made by check, or money order made payable to **COOK COUNTY CLERK.** The fees are delineated on the order forms.

Your completed order will be returned to you at the address you provide on the order form. All orders will be returned by regular mail, unless a self-addressed and stamped envelope is provided by the taxpayer.

Redemption Payments

Please note, that all redemption payments must be paid in total with certified funds as required by the Property Tax Code, 35 ILCS 200/21-355. Also, please note that tax buyers can add additional fees, costs and subsequent tax payments to the redemption bill. These fees and costs may increase your final redemption amount if they are added after you request your Estimate of Redemption, but before you pay your redemption. You will have to pay that difference in order to properly redeem your tax sale. The Clerk's Office will notify you, if that has occurred, so please be sure to include your email address and phone number on your redemption documents.

All receipts will be returned by regular mail, unless a self-addressed and stamped envelope is provided by the taxpayer.

NOTE: If you chose to use our **Drop Box**, located inside Room 434, for either your redemption payment or for ordering bills, please be sure to **Time Stamp** your Order Form prior to placing it in the Drop Box.

The Clerk's Office highly recommends that any submissions from Taxpayers to the Clerk's Office are done as soon as practicable to ensure the timely processing of Bill requests and Redemption payments.

Questions about any of the above should be emailed to <u>Tax.Redemption@cookcountyil.gov</u>. We apologize for any delay in response time, as staff is working remotely and on rotating schedules.

Please continue to check the Clerk's website at https://www.cookcountyclerk.com/agency/property-taxes for any operational changes resulting from a change in the current COVID-19 public health emergency orders.